

Patient Newsletter

Staff



The Partners are very sorry to announce that Dr Colleen Alexander will be leaving the practice in June 2012.

Colleen has been a partner for the last 16 years and has been a popular doctor both with our patients and staff. We will sorely miss her contribution, which has been substantial throughout this period.

Dr Alexander will be leaving with the support and blessing of the partnership and may occasionally return to perform locum sessions for us.

In the meantime, we will be recruiting a replacement doctor once the details have been finalised.

There are of course six months before Dr Alexander leaves the practice and it is very much "business as usual" in the interim.

Booking GP Appointments On-Line

Did you know that you can sign up to book appointments on-line now? Since 1st December, patients have been able to book an appointment with a doctor on-line.

Please ask at reception for further details.

Station View Health Centre

Issue 4—December
Winter 2011

Special points of interest:

- Staff
- Book Appointment and order Repeat Prescriptions On-Line
- Health Promotion
- PPG



Electronic Ordering of Repeat Prescriptions

Did you know that you can also sign up to order a repeat prescription on-line? This new service started on 1st December and is part of a pilot scheme, so we are one of the first 'Vision' (our computerised patient record system) practices to offer on-line ordering of repeat prescriptions. Please ask for an application form at reception. This new service will eventually replace the service provided via the telephone prescription line – which will cease altogether. We will give patients at least three months notice before the telephone service ends.



Health Promotion

Good progress is being made on the health promotion room and we hope to be able to open it early in the New Year.

The room will contain lots of helpful information on a variety of health conditions, including how to improve the management of your own health.

You will also be able to check your own blood pressure and hand the results to reception for recording in your own clinical record.



Patient Participation Group



We need your help!

We are setting up a 'virtual' Patient Reference Panel to seek the views of our patients on the services we provide. Contact will usually be by e-mail and we will generally ask patients to complete a short questionnaire no more than 2/3 times a year.

We are particularly short of patients in the 14-20 age group and those in their 20s and 30s. If you would like to contribute your views, please ask for a form from reception.

